

**AAROHAN CIVIL SERVICE INSTITUTE****Section - A**

1. (a) What do you understand by probity in Governance? Explain, with examples, how it enhances transparency and accountability in the administration. (150 words) 10
1. (b) Differentiating between empathy and compassion, discuss the importance of compassion towards weaker sections of society in the administration. (150 words) 10
2. (a) Ethics may, at times, seem to be in conflict with law and vice-versa. Discuss with suitable examples. (150 words) 10
2. (b) Explaining the concept of Emotional intelligence, highlight its role in administration. (150 words) 10
3. Examine the relevance of the following in the context of civil services: 20
  - (a) Integrity and Honesty.
  - (b) Objectivity and Neutrality.
  - (c) Impartiality and Non-partisanship.
  - (d) Accountability and Responsibility.
4. (a) Is it always morally wrong to lie? Justify your stand with relevant examples. (150 words) 10
- (b) Bring out the difference between Attitude and Aptitude. What type of attitude is expected of Civil Servants in India, in your view? (150 words) 10
5. (a) How can one use Gandhiji's talisman for resolving ethical dilemmas in day-to-day life? (150 words) 10
- (b) People's attitudes are shaped by their social experience and circumstances. Discuss with examples. (150 words) 10
6. Explain the following terms with suitable examples : 10
  - (a) Beliefs.
  - (b) Values.
  - (c) Norms.
  - (d) Principles.
  - (e) Morals.
7. Though utilitarianism is one of the most influential moral theories, it is criticized on many grounds. Discuss. (150 words) 10

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8. What are the various types of ethical dilemmas faced by a civil servant in India? Highlight the key elements of strategies used to resolve these dilemmas. (150 words) 10

**Section - B**

*In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words) :*

9. You have joined as a reporter in a newly launched news channel. This choice was based on the assurance given by channel's management that it would emerge as the voice of the downtrodden. While working on various assignments, you reported political incidents and covered national stories as instructed by the organization. But later you come to know that the channel was targeting particular individuals, rather than serving its stated mission. The reporters were also pressurised to go out of the way to accomplish the organisation's wishes. Given the economic slowdown, most reporters complied with these directives. Some who left the job, also did not blow the whistle against the organisation fearing lack of other employment opportunities. Recently, you have also been assigned a similar task by the organisation. In this context,
- (a) Identify the various ethical issues involved in this case.
  - (b) You tried to convince the management to change its functioning and work as per its assurance given earlier but to no avail. In such a scenario, consider the options given below :
    - (i) Follow the task given by the organisation.
    - (ii) Work with other reporters in protest against the organisation's actions.
    - (iii) Leave the job.
    - (iv) Blow the whistle on the organisation's working.

*Evaluate the merits and demerits of each of these options and suggest your preferred course of action, giving reasons. 20*

10. You are the District Magistrate of a hilly district, which has recently been struck by flash floods and landslides causing supply routes to be cut off. It is brought to your notice that shopkeepers in the area are taking advantage of the situation by exorbitantly increasing the prices of various goods. One example is the case of a dhaba charging Rs. 250 for a paratha citing supply constraints. Others have also been

reported to be charging exorbitant prices for transportation and other services. Given the difficult situation, there have also been issues of law and order where people have resorted to picketing of shops in retaliation to the increased prices. On enquiring, representatives of shopkeepers argue that since supply is constrained, prices are bound to increase. They further argue that higher prices are, in fact, helpful in ensuring judicious use of goods and services that are most urgently needed during emergencies. 20

- (a) Identify the various issues from the perspective of different stakeholders involved.
- (b) What will be the course of action you will undertake? Justify your stand with relevant arguments.

11. Recently in the wake of the Coronavirus Pandemic (COVID-19), we saw instances of healthcare systems being overwhelmed. Moreover, certain moral and ethical dilemmas faced by frontline workers in healthcare came to light. These dilemmas mainly pertained to limited medical resources, decisions about whom to treat in such cases, rationing of 'care', and prioritisation of patient treatment. For instance, certain countries like Italy, reluctantly supported rationing by age. These difficult questions on allocation of scarce resources and decision making by doctors - have received extensive consideration at multiple levels, and is now being considered as a serious subject to ponder over in public health morality.

*In light of the situation :* 20

- (a) Give arguments both in favor and against measures like rationing by age given the overwhelmed healthcare system.
- (b) Identify the principles that should guide healthcare workers facing such dilemmas in difficult times.

12. You are posted as a District Magistrate in your home state. Recently, rumours have started doing rounds in your office regarding your closeness with one of businessmen in your district who happens to be your close childhood friend. The basis of the rumours is an expensive motorbike that he has gifted to your son on his birthday. Although exchange of gifts has been happening between his family and yours for many years, but this year, it has caught public eye owing to your posting in the same district.

*In this context, answer the following :*

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- (a) Highlight the difference between an acceptable gift and a bribe for a civil servant.
- (b) Give an account of the ethical issues present in the given case.
- (c) What would be your course of action in this scenario?
13. It has been argued that ethics in journalism is on a downward spiral. This is most evident in the case of media trials. There are glaring instances of yellow journalism, wherein the media bothers little about authenticity of sources, and sensationalises news to increase TRPs and gain more audience. At times, the electronic media in particular, has been found to be functioning as parallel courts, indulging in direct allegations and public vilification of the accused. In this context :20
- (a) Discuss the various issues associated with yellow journalism.
- (b) What principles, in your view, need to be followed to make sure that media glare does not turn into a media trial?
14. India is one of the biggest fairness product markets in the world. A number of firms produce, advertise and sell fairness creams, marketed mainly as whitening products in the country. At the same time there have been many debates on this issue, particularly in recent times, with many arguing that such advertisements should be banned altogether.
- In this context, answer the following : 20
- (a) What are the ethical issues involved in advertising of fairness products?
- (b) Highlight the consequences of preference for light-skinned people in a society like India.
- (c) Do you think such issues are better tackled at the societal level rather than regulating advertisements through legal and administrative measures?
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